

ACTON MEMORIAL LIBRARY PLANNING SURVEY

The Acton Memorial Library is conducting this survey as part of its planning process for 2008-2013. Please fill out this survey and return it to the library at 486 Main St. by September 30; estimated time to fill out the survey is 5-10 minutes. You are welcome to attach an extra sheet for extended comments.

The survey is also available on line at www.actonmemoriallibrary.org.

1. For what purpose(s) do you use the library? (please check all that apply)

Business or career information	_____	Electronic access (Internet, online databases,	_____
Consumer information	_____	word processing, email)	_____
Learn about own or other cultures	_____	General information/research	_____
Current topics and titles	_____	Meetings/adult programs	_____
Browsing magazines and newspapers	_____	Recreational materials	_____
Government information	_____	Art exhibits	_____
Children's programs	_____	Study/homework	_____
Children's materials	_____	Personal growth/development	_____
Local history/genealogy	_____	Other (please specify)	_____

2. For each item listed, please indicate your level of satisfaction with an 'X.'

Very Satisfied Somewhat Satisfied Not Satisfied Don't know/

LIBRARY COLLECTIONS Satisfied Satisfied Satisfied don't use If not satisfied, please comment

LIBRARY COLLECTIONS	Very Satisfied	Somewhat Satisfied	Not Satisfied	Don't know/ don't use	If not satisfied, please comment
Adult Fiction					
Adult Non-Fiction					
Adult Reference					
Online Resources					
Large Print					
Foreign Language Materials					
Local History/Genealogy					
New Materials					
Newspapers/Magazines					
Adult Books on CD					
DVDs (movies)					
Recorded Music					
Young Adult (Gr. 9-12) Materials					
Children's Books up through Gr. 2					
Children's Books Gr. 3-5					
Children's Books Gr. 6-8					
Children's Books on CD					
Children's DVDs					
Children's Reference					

Very Satisfied Somewhat Satisfied Not Satisfied Don't know/

LIBRARY SERVICES Satisfied Satisfied Satisfied don't use If not satisfied, please comment

LIBRARY SERVICES	Very Satisfied	Somewhat Satisfied	Not Satisfied	Don't know/ don't use	If not satisfied, please comment
Circulation					
Interlibrary Loan/Delivery Service					
Adult Reference and Information					
Children's Reference					
Children's Programs/Events					
Meeting Rooms					
Computer and Internet Access					
Hours of Operation					
Building Cleanliness and Maintenance					
Noise Level and General Atmosphere					
Adult Programs/Events					
Art Exhibits					

OVER, PLEASE

3. If you had \$100 to spend on additional library materials in these 10 areas, how would you allocate the funds among the following?

Adult Fiction	_____	Children's CDs, DVDs and Recorded Books	_____
Adult Non-Fiction	_____	Children's Books	_____
Adult Reference Books	_____	Young Adult (Gr. 9-12) Materials	_____
Adult CDs, DVDs and Recorded Books	_____	Foreign Language Collections	_____
Local History/Genealogy	_____	Magazines and Newspapers	_____

4. On average, how often do you come to Memorial Library or use its remote access resources?

Once a week or more	_____	Several times a month	_____	Once a month	_____
Several times a year	_____	Less than several times a year	_____	Never	_____

5. What could we do to bring you into the library more or to encourage you to use remote access resources? (please check all that apply)

Have more convenient hours	_____	Publicize services and programs more	_____
Have better collections/resources	_____	Nothing—I already use the library regularly	_____
Provide programs, materials and services that interest me (please specify)	_____	Nothing—until I have more free time	_____
		Nothing—I use another library	_____

6. If you read or are learning to read a language other than English, would you like the library to offer books in that language?

If yes, what language(s)?

7. Please indicate how interested you are in each of the following potential library services. (1=not at all interested; 5= extremely interested)

	1	2	3	4	5	Comments
Additional adult programs/speakers						
Young adult (gr. 9-12) programs						
Additional programs for children under 4						
Additional programs for children ages 4-7						
Additional programs for children age 8 and up						
More access to electronic resources within the library						
Increased remote access to electronic library resources						
Additional library hours (see #8 below)						

8. The library is currently open 63 hours a week from Oct. to mid-May. The hours are:
 Monday through Wednesday 9-9 Saturdays 9-5 Labor Day until mid-June; 9-12 mid-June to the end of August
 Thursday and Friday 9-5 Sundays 2-5 Oct. through mid-June

If you think more hours are needed, which of the following 4 options would you prefer? Please indicate your preferences by placing a 1 after your first choice and a 2 after your second choice.

Re-opening Thursdays 5-9 p.m.	_____	Remaining open until 2 p.m. on Saturdays in the summer	_____
Opening at 1 p.m. on Sundays	_____	Expanding Sunday openings to Sept. to mid-June	_____

9. Additional comments about Acton Memorial Library:

If you would like to participate more extensively in the library's planning process, please email Library Director Marcia Rich at mrich@acton-ma.gov.

THANK YOU FOR TAKING THE TIME TO FILL OUT AND RETURN THIS SURVEY.
 Our goal is to serve Acton in the best possible way with the resources available.