

Q8 What are the first three (3) words that come to mind when you think of our libraries?

Answered: 22 Skipped: 0

ANSWER CHOICES	RESPONSES
WORD #1:	100.0% 22
WORD #2:	100.0% 22
WORD #3:	100.0% 22

#	WORD #1:	DATE
1	peaceful	1/11/2024 8:13 PM
2	resources	1/9/2024 3:50 PM
3	diverse	1/9/2024 9:04 AM
4	Public	1/3/2024 3:15 PM
5	resourceful	1/3/2024 12:20 PM
6	Open (friendly)	1/3/2024 10:46 AM
7	Oasis	1/2/2024 9:01 PM
8	Classic	1/2/2024 7:20 PM
9	books	1/2/2024 4:20 PM
10	Books	1/2/2024 9:38 AM
11	Books	1/1/2024 2:58 PM
12	Understaffed	1/1/2024 11:15 AM
13	solid	1/1/2024 9:48 AM
14	Vibrant	12/31/2023 4:22 PM
15	comfortable	12/31/2023 12:04 PM
16	Busy	12/31/2023 9:23 AM
17	potential	12/30/2023 9:48 AM
18	Robust	12/28/2023 1:08 PM
19	Friendly	12/27/2023 3:19 PM
20	pride	12/27/2023 3:12 PM
21	Friendly	12/27/2023 10:48 AM
22	smallish	12/27/2023 9:48 AM
#	WORD #2:	DATE
1	welcoming	1/11/2024 8:13 PM
2	thoughtful	1/9/2024 3:50 PM
3	capable	1/9/2024 9:04 AM
4	Information	1/3/2024 3:15 PM

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5	calming	1/3/2024 12:20 PM
6	Cramped (space)	1/3/2024 10:46 AM
7	Productive	1/2/2024 9:01 PM
8	Stable	1/2/2024 7:20 PM
9	magazines	1/2/2024 4:20 PM
10	Community	1/2/2024 9:38 AM
11	Information	1/1/2024 2:58 PM
12	Welcoming	1/1/2024 11:15 AM
13	maroon (AML)	1/1/2024 9:48 AM
14	Convenient	12/31/2023 4:22 PM
15	easy	12/31/2023 12:04 PM
16	Surprising	12/31/2023 9:23 AM
17	stodgy	12/30/2023 9:48 AM
18	Accommodating	12/28/2023 1:08 PM
19	Convenient	12/27/2023 3:19 PM
20	service	12/27/2023 3:12 PM
21	Good books	12/27/2023 10:48 AM
22	children	12/27/2023 9:48 AM
#	WORD #3:	DATE
1	opportunities	1/11/2024 8:13 PM
2	community	1/9/2024 3:50 PM
3	helpful	1/9/2024 9:04 AM
4	Resources	1/3/2024 3:15 PM
5	welcoming	1/3/2024 12:20 PM
6	Opportunity	1/3/2024 10:46 AM
7	Interesting	1/2/2024 9:01 PM
8	Self-service	1/2/2024 7:20 PM
9	computers	1/2/2024 4:20 PM
10	Study	1/2/2024 9:38 AM
11	Knowledge	1/1/2024 2:58 PM
12	Inclusive	1/1/2024 11:15 AM
13	quiet	1/1/2024 9:48 AM
14	Happening	12/31/2023 4:22 PM
15	trustworthy	12/31/2023 12:04 PM
16	Complete	12/31/2023 9:23 AM
17	quirky	12/30/2023 9:48 AM
18	Helpful	12/28/2023 1:08 PM
19	Historic	12/27/2023 3:19 PM

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20	cocooning	12/27/2023 3:12 PM
21	Programs	12/27/2023 10:48 AM
22	improvements	12/27/2023 9:48 AM

Q9 We are considering ways to improve the libraries' physical space. Name one change—the single most important change—you think we should make to one of our location's interior or exterior space. Please be specific.

Answered: 22 Skipped: 0

#	RESPONSES	DATE
1	increase parking access	1/11/2024 8:14 PM
2	provide group meeting spaces in the old library	1/9/2024 3:51 PM
3	NA	1/9/2024 9:05 AM
4	Better outdoor space to meet friends or read.	1/3/2024 3:17 PM
5	Buffering patrons from student noise level.	1/3/2024 12:22 PM
6	Redesign entries so that staff face visitors as they come into buildings at stand up kiosks. Eliminate the sense that visitors walk into a warehouse store.	1/3/2024 10:50 AM
7	Add a performance center	1/2/2024 9:02 PM
8	More cozy seating upstairs. There are plenty of books and it's a beautiful space but it's not inviting to sit there for a long time. It feels more like we should get our books and go, rather than enjoy the space.	1/2/2024 7:23 PM
9	More tables in adult area to sit and read or work	1/2/2024 4:33 PM
10	Accessibility at citizens	1/2/2024 9:38 AM
11	Larger meeting space for sales, performances, lectures, exhibits	1/1/2024 3:00 PM
12	Carpet tiles	1/1/2024 11:16 AM
13	brighten the AML w a new color scheme (interior paint).	1/1/2024 9:49 AM
14	Meeting and collaboration spaces	12/31/2023 4:22 PM
15	focus on a single location to maximize impact of staff and community support	12/31/2023 12:06 PM
16	Put new collections on wheels so we can easily reconfigure the space for performances.	12/31/2023 9:24 AM
17	Redesign children's. Collection needs a serious weeding -- it's hard to get books off the shelves. Shelves are so tall they are intimidating to young patrons. Furniture needs to be easy to clean. Space needs more color - mobiles, light displays, fun mirrors, colorful patterns on carpet. We need to make it look like a children's museum. It needs to become so amazing children cry when it's time to leave!	12/30/2023 9:52 AM
18	Improve the appearance and usability of the entrance. Upon entering the AML, one should see a more aesthetic, welcoming environment. The 'speed read' racks at the foot of the stairs obstruct the beauty of the stairs and feel cluttered. The Solarium area seems underutilized and uninviting.	12/28/2023 2:34 PM
19	Need to replace the shelving in the adult floor. Too difficult for older residents to access top shelves.	12/27/2023 3:19 PM
20	Increase parking spaces, for short-term and long-term stays	12/27/2023 3:12 PM
21	Redesign of children's department	12/27/2023 10:49 AM
22	children's area needs more space	12/27/2023 9:48 AM

Q10 Please share up to three (3) ideas for new library programs, materials, resources, or services that you believe the community would find valuable/interesting.

Answered: 22 Skipped: 0

ANSWER CHOICES	RESPONSES	
IDEA #1:	100.0%	22
IDEA #2:	86.4%	19
IDEA #3:	72.7%	16

#	IDEA #1:	DATE
1	continue to expand available online resources	1/11/2024 8:20 PM
2	Young people book of the month club	1/9/2024 3:52 PM
3	monthly guest lecturers	1/9/2024 12:49 PM
4	Career resources	1/3/2024 3:18 PM
5	Reorganize available information in and near the Solarium	1/3/2024 12:26 PM
6	Add meeting room space	1/3/2024 11:00 AM
7	Bookmobile	1/2/2024 9:09 PM
8	How to download and use Libby/Overdrive	1/2/2024 7:25 PM
9	Some simple computer such as a Raspberry Pi in LoT	1/2/2024 5:00 PM
10	Engagement with local authors	1/2/2024 9:40 AM
11	Supporting a community newspaper	1/1/2024 3:04 PM
12	Community-wide event for the many groups the library serves (community read?)	1/1/2024 11:31 AM
13	plan programming as in series - rather than one off. so a serieies of movies, or author visits etc over the year(s) - top build expectation	1/1/2024 9:59 AM
14	Library of Things	12/31/2023 4:24 PM
15	virtual book clubs	12/31/2023 12:11 PM
16	Tool library shared between local towns.	12/31/2023 9:32 AM
17	We need to get books on the shelves faster - so we need to automate our book drop system.	12/30/2023 10:05 AM
18	LinkedIn Learning access for library patrons	12/28/2023 2:36 PM
19	Increase the Library of Things	12/27/2023 3:21 PM
20	expanded library of things	12/27/2023 3:21 PM
21	Automatic check-in	12/27/2023 10:55 AM
22	n/a	12/27/2023 9:50 AM
#	IDEA #2:	DATE
1	meeting places for non profits in town	1/9/2024 3:52 PM
2	teen peer homework helpers	1/9/2024 12:49 PM

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3	Adult craft nights	1/3/2024 3:18 PM
4	Expand availability of local information in lieu of a local newspaper.	1/3/2024 12:26 PM
5	Allow more self service options; e.g., printing and scanning	1/3/2024 11:00 AM
6	Author readings and discussions	1/2/2024 9:09 PM
7	Foreign language book clubs	1/2/2024 7:25 PM
8	E book instruction for seniors	1/2/2024 9:40 AM
9	Multicultural programs, performances	1/1/2024 3:04 PM
10	Maker space in the Asa Parlin building?	1/1/2024 11:31 AM
11	can we bring back the kids movie nights on friday?	1/1/2024 9:59 AM
12	Programs for teens and young adults	12/31/2023 4:24 PM
13	travel inspiration programs	12/31/2023 12:11 PM
14	One more 3D printer for adults along with a catalog of useful widget patterns.	12/31/2023 9:32 AM
15	Host an Antiques Road Show type event.	12/30/2023 10:05 AM
16	Increase programming diversity	12/27/2023 3:21 PM
17	scavenger hunts, "escape room" type games, puzzle competitions	12/27/2023 3:21 PM
18	Robust library of things	12/27/2023 10:55 AM
19	n/a	12/27/2023 9:50 AM
#	IDEA #3:	DATE
1	celebrate new additions to the library	1/9/2024 3:52 PM
2	American Sign Language classes	1/3/2024 3:18 PM
3	Partner with the LWV on financial literacy.	1/3/2024 12:26 PM
4	Improve the grounds / landscaping to create welcoming outdoor spaces	1/3/2024 11:00 AM
5	Adult socials	1/2/2024 9:09 PM
6	Mobile library / library truck (maybe partner with other nearby towns)	1/2/2024 7:25 PM
7	Small group meeting spaces	1/1/2024 11:31 AM
8	teen board driven events??	1/1/2024 9:59 AM
9	Workshops for specific skills or topics	12/31/2023 4:24 PM
10	push bite-sized messaging about how the library can help you stay entertained and informed at home with electronic materials	12/31/2023 12:11 PM
11	Add outdoor pickup/return lockers somewhere else in town (train station. Donelan's?)	12/31/2023 9:32 AM
12	Host a Fix-it event, where community members help other community members repair, sharpen, etc. small engines/appliances, tech, clothing, books, etc.	12/30/2023 10:05 AM
13	Create partnerships with other libraries	12/27/2023 3:21 PM
14	educational programs on current events (teach-ins)	12/27/2023 3:21 PM
15	Displays that promote our collections— poetry month, black history month etc	12/27/2023 10:55 AM
16	n/a	12/27/2023 9:50 AM

Q11 Please share any additional feedback or suggestions you have for the libraries and how we can better serve the community over the next five years.

Answered: 9 Skipped: 13

#	RESPONSES	DATE
1	Maximize the partnership with local organizations including Acton Historical Society and Iron Work Farm, Inc. over the next few years in preparation for and celebration of Acton 250.	1/3/2024 12:26 PM
2	Increased hours and staff.	1/2/2024 9:09 PM
3	I see such great attendance at the kids events and other things - but from website or socials you would barely know the events are attended. contrast with some other library examples (eg https://www.facebook.com/oclslib/photos) - that does allow some focus on people	1/1/2024 9:59 AM
4	Engage community members to volunteer and contribute e.g. the talk on Quantum computing by a patron.	12/31/2023 4:24 PM
5	funnel middle-aged adults into the volunteer financial support organizations to better ensure the long term mission of fund raising	12/31/2023 12:11 PM
6	Thank you for everything that you do!	12/31/2023 9:32 AM
7	We need to hold fundraisers throughout the year. And each needs to be carefully targeted to an age range/community/or group. One size fits all isn't working. Perhaps surveys of: families with school-age children, families with older children, empty nesters, retirees, singles, no children, etc. We need to offer events that people WANT to attend. Think of ways to attract foodies, crafters, fishermen/women, golfers, horse people, historians, knitters, football and fútbol fans, gamers, carpenters, car enthusiasts, painters, pet owners, and everyone else...	12/30/2023 10:05 AM
8	Provide comfy seating; provide safe furniture to access both upper and lower shelves. Make the library the center for community news, through comprehensive displays and programming.	12/27/2023 10:55 AM
9	I use the library remotely. The instructions are not clear. Should I be using something other than Overdrive? Friends are but I'm not.	12/27/2023 9:50 AM